



LETTER OF AGENCY - PREFERRED CARRIER FREEZE

In today's competitive telecommunications environment, a significant problem known as "slamming" has developed in which the telecommunications companies chosen by subscribers are changed without their consent. In order to minimize the expense and inconvenience which may result from "slamming" Mid Century Communications offers its subscribers the additional protection of a "freeze" of their accounts. Subscribers may freeze the carrier providing any or all other services, however, FCC rules require an authorization for each individual service.

If you choose to order a Preferred Carrier Freeze, Mid Century Communications will not change the carrier providing service without your direct authorization. This means that before you or anyone else changes your specified carrier, one of the following must occur:

- You authorize Mid Century Communications in writing to lift the freeze for the particular service.
- You orally request Mid Century Communications to lift the freeze from the telephone line for which the change is to be made. This telephone call may be a 3-way conference call with the carrier to which you are changing the service and a representative from Mid Century Communications. We will ask for identifying information during this call.

In some circumstances, a long distance carrier may change your preferred carrier to or from another long distance company which resells the services of that carrier. Mid Century Communications has no way of preventing these changes under the current FCC rules.

There is no charge for establishing a Preferred Carrier Freeze or for lifting the freeze.

A separate authorization is required for each service for which you request a freeze. As listed on the authorization form, "local telephone service" means the company which provides dial tone; "intraLATA toll" means long distance calls within your Market Service Area; "interLATA toll" means long distance calls to places outside this area; "international toll" means toll calls to places outside of the United States, its territories and possessions.



PREFERRED CARRIER FREEZE AUTHORIZATION

(Must be signed by authorized person for Mid Century Communications account)

I hereby request and authorize Mid Century Communications to freeze the Preferred Carrier on my account on each of the following services as of this date. I understand that my signature must appear after each and every service on which I wish to apply a freeze. I understand I will not be able to change my carrier selections unless I lift the freeze. I understand there is no charge to initiate and terminate this service, and there will be a charge to change carriers.

Local Telephone Service _____ (signature)

IntraLATA Toll Service _____ (signature)

InterLATA Toll Service _____ (signature)

International Toll Service _____ (signature)

Account Name: _____

Address: _____

Account Telephone Number(s): _____

Email Address: _____

Social Security Number or Tax ID Number: _____

Date: _____