



For Customer

Welcome to ViewLocal. This is a basic guide that will get you up and running and answer some basic questions. For specific answers to your questions, please reach out to your internet provider.

This guide will help you to download and install the **ViewLocal** App.

Android

Step 1. Go to Google Play Store and search **ViewLocal**, download and install

Step 2. Once downloaded, open the ViewLocal app and sign in with your *email* address and password

Step 3. Please read, Accept the Terms of Use

IOS

Step 1. Go to the Apple Play Store and search **ViewLocal**, download and install

Step 2. Once downloaded, open the ViewLocal app and sign in with your *email* address and password

Step 3. Please read, Accept the Terms of Use

ROKU

Step 1. Go to the Market Store and search **ViewLocal**, download and install

Step 2. Once downloaded, open the ViewLocal app and sign in with your *email* address and password

Step 3. Please read, Accept the Terms of Use

WEB

Step 1. Select your browser - We recommend Google Chrome

Step 3. <https://viewlocal.tv>

Step 2. Sign in with your email address and password

FAQ

- How do I set up Parental Controls? Please contact your internet provider.
- I forgot my password? Tap the *Forgot Password* link on the login screen of the app.
- I forgot my userid? Please contact your internet provider.
- I am unable to login with my userid and password. Try to reset your password. If you are still not able to login, please contact your internet provider.
- When I click on the app nothing happens. Please check your internet connection.
- What devices is it compatible with? ViewLocal is accessible through all platforms and devices. However due to technology constantly changing and improving not all functionality may work on older devices.
- Pause / Resume feature: This is only designed to be a 2 to 3 minute pause / resume feature. Any longer than that and the show you are watching will begin playing live.