

VOICE MAIL

Mid Century Voice Mail will answer your calls when you are not able to. Whether you are there, away or on the phone voice mail will answer your call. You are alerted of new messages with a stuttered dial tone and a message indicator light (dependent upon your equipment). Messages are easily retrieved from any phone, web browser and email notifications.

Sub mailboxes are available for an additional monthly charge.

Voice Mail Access Number 309-778-8000

Setup for No Answer

- At the dial tone press *92
- Listen for dial tone and enter number of rings (2 -9) to be allowed before the call is forwarded to your Voice Mail.
- Dial the access number
- Follow the voice instructions

Cancel or Change Number of Rings

- At the dial tone press *93
- Listen for confirmation tone and hang up
- Follow Setup steps above

Setup for Forward Line Busy

- At the dial tone press *90
- Listen for dial tone and dial access number
- Follow the voice instructions

Cancel Forward Line Busy

- At the dial tone press *91
- Listen for confirmation tone and hang up. Voice Mail will no longer answer when your line is busy unless you re-establish the feature.

Retrieving Messages by Phone

- From Voice Mail line
 - Dial access number followed by #
 - Enter PIN if requested
- Away from Voice Mail line

- Dial access number followed by your **7-digit** phone number
- Press * while greeting is playing and enter PIN followed by #

Retrieving Messages Online and/or email..

Available Upon Request

- Online and/or E-mail
 - Go to midcentury.com and click on "ManageMyTVs & Phone" orange button at top of page.
 - Enter user name and temporary password given at time of requesting service
 - Follow instructions on screen
 - Press * while greeting is playing and enter PIN followed by #

Listening to Messages

- Press 1 to play or replay message
- Press 2 to save message and go to the next
- Press 3 to delete message and go to the next
- Press 4 to save the message as new
- Press 7 to skip back
- Press 8 to pause or continue message
- Press 9 to skip forward
- Press * to return to main menu
- Press 0 to repeat instructions

