



October is National Co-op Month, Let's Celebrate!

October is Co-op Month and a time to recognize the accomplishments and contributions of member-owned companies across America. As a co-op, Mid Century doesn't have to answer to faraway shareholders. Instead, we focus on meeting the needs of our local members and building connections within our communities.

To celebrate Co-op Month and show our appreciation to our members, we will hold a drawing for a \$71 bill credit each week day, Monday through Friday, during the month of October.

Members are automatically entered and winners will be posted daily on our website at www.midcentury.com, the Mid Century Communications group Facebook page and in the December newsletter.

Good luck to everyone and thank you for your loyalty to Mid Century Telephone Cooperative.

CHANCE TO WIN \$71 MEMBERS ARE AUTOMATICALLY ENTERED!

Mid Century Telephone Cooperative
Serving You For 71 Years!





Get Ready for 10-Digit Dialing for the 309 Area Code

The Federal Communications Commission (FCC) has adopted 988 as a new three-digit number to be used nationwide to reach the National Suicide Prevention and Mental Health Crisis Lifeline, starting July 16, 2022.

In order for 988 to work in your area code, 10-digit local dialing must first be implemented.

How will this impact calls you make?

To complete all local calls, you will now need to dial area code + telephone number. This applies to all calls within your area code that are currently dialed with seven digits.

Who will be affected?

Everyone within the 309 area code will need to dial 10-digits to complete local calls.

When will the change begin?

As of October 24, 2021, 10-digit dialing becomes mandatory. On and after this date, local calls dialed with only 7-digits will not be completed, and a recording will inform you that your call cannot be completed as dialed. You must hang up and dial again using the area code and the 7-digit number.

What will you need to do?

In addition to changing the way you dial local calls, all services, automatic dialing equipment, or other types of equipment that are programmed to complete calls to 7-digit local numbers will need to be reprogrammed to complete calls to 10-digit numbers.

Some examples are life safety systems or medical monitoring devices, PBXs, fax machines, fire or burglar alarm and security systems or gates, speed dialers, mobile or other wireless phone contact lists, call forwarding settings, voicemail services and other similar functions. Be sure to check your website, personal and business stationery, advertising materials, personal and business checks, contact information, your personal or pet ID tags, and other such items to ensure the area code is included.

What will remain the same?

- Your telephone number, including current area code, will not change
- The price of a call, coverage area, or other rates and services will not change due to the dialing change
- What is a local call now will remain a local call regardless of the number of digits dialed
- You will continue to dial 1 + area code + telephone number for all long-distance
- You can still dial just three digits to reach 711 (relay services) and 911 (emergency services)
- If 211, 311, 411, 511, 611, or 811 are currently available in your community, continue to dial these codes with just three digits.
- The National Suicide Prevention Lifeline can still be reached by dialing 1-800-273-8255 (TALK) even after the 988 code is in effect.

Who may you contact with questions?

If you have any questions regarding information provided in this notice, please contact us by calling 309-778-8611, emailing info@midcentury.com or visiting our website at www.midcentury.com. You can also visit the FCC website at www.fcc.gov/suicide-prevention-hotline.

