



Are You Using SmartHub?

mc **Solutions**



PROVIDER

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Spring Edition

SmartHub is a Web and Mobile app that is SIMPLE, SAFE & SECURE. It gives you the power to manage your Mid Century account. You can receive an email and/or text message when your bill is ready.

- Faster, convenient bill paying... pay online or set-up automatic bill pay
- Contact us... send us messages, make requests
- Report service issues
- Receive notifications and updates... keeping you informed

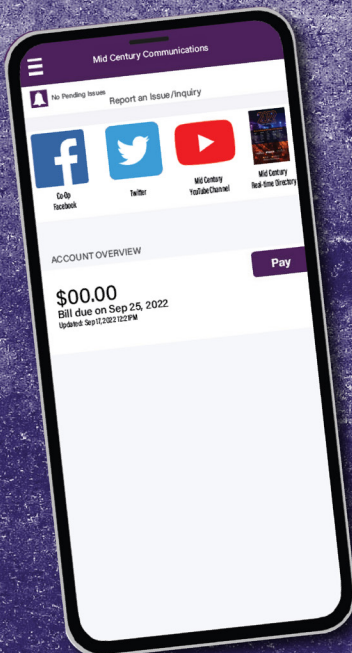
There are quick links to access our real-time online directory, social media and YouTube channel.

Learn more about SmartHub by calling our office, scanning the QR code or visiting our Mid Century Fiber [YouTube Channel](#).



CONGRATULATIONS Chris Peterson, Victoria Exchange, February \$50 Bill Credit Winner!

Set Up Autopay and Paperless Billing Today!



\$50 **BILL CREDIT**

Sign-up for SmartHub paperless billing for a chance to win a \$50 bill credit. Get two chances if you also sign-up for autopay.
Call 309-778-8611 for more details.

*Terms and conditions apply.



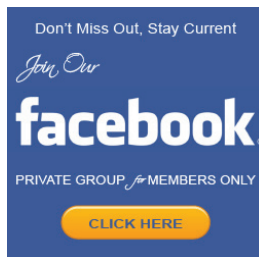
Mid Century Communications | PO Box 380 | Fairview, IL 61432 | 309-778-8611 | info@midcentury.com | midcentury.com



Stay Connected with the Co-op Members Only Group Facebook Page

It's easy to join!

Go to www.midcentury.com and click on the facebook icon on the bottom of the page, then click on "Join". Once membership is verified you will be accepted to join the group. The page is designed to keep members informed of Cooperative programs, services, products and news. We look forward to you joining!



Call Before You Dig...



Even the most basic digging project requires a call to JULIE. From planting a tree to installing a fence, you should know what is below before you dig. Utility lines could be buried just beneath your dig site. Hitting a utility

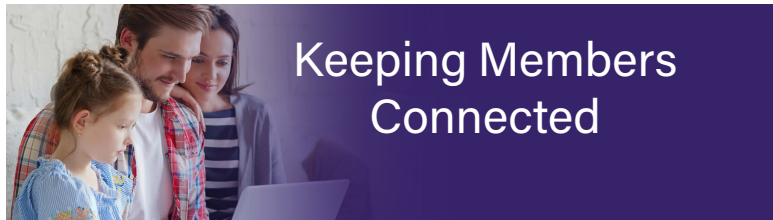
line can cause serious harm, disrupt service and result in costly repairs and fines.

It is also important to premark your project with white paint or white flags before notifying JULIE.

Please be safe and before any dig, call JULIE at 8-1-1 or 1-800-892-0123 or enter your locate request online at illinois1call.com.



Keeping Members Connected



Need Help Paying for Internet?

Did you know Mid Century participates in two programs that can help low-income members pay for their internet service? Lifeline and the Affordable Connectivity Program (ACP) are programs administered by the Universal Service Administrative Company (USAC) under the direction of the Federal Communications Commission (FCC).

The Lifeline program has been around for over 20 years and originally started to provide discounted local telephone service to low-income and added broadband service a few years ago. Today low-income households can receive \$5.25/month credit towards local telephone service or up to \$9.25/month credit towards their broadband (internet) service. The telephone service credit is scheduled to expire December 2023. The broadband credit of \$9.25/month will continue to eligible members for their broadband service.

The Affordable Connectivity Program (ACP) is a new program that replaced the Emergency Broadband Benefit program as of 12/31/2021. The ACP provides a discount credit on your broadband service of up to \$30.00/month to eligible members.

Members can apply for both programs and could receive a total discount credit of up to \$39.25 if eligible. The total discount credit cannot exceed the monthly cost of the service.

Qualifications & Applications

See if you qualify by visiting both the Lifeline and Affordable Connectivity Program websites listed below.

- Lifeline website <https://www.usac.org/lifeline/consumer-eligibility/>
- Affordable Connectivity Program website <https://acpbenefit.org>.
- Contact our office at 309-778-8611, choose option #3.