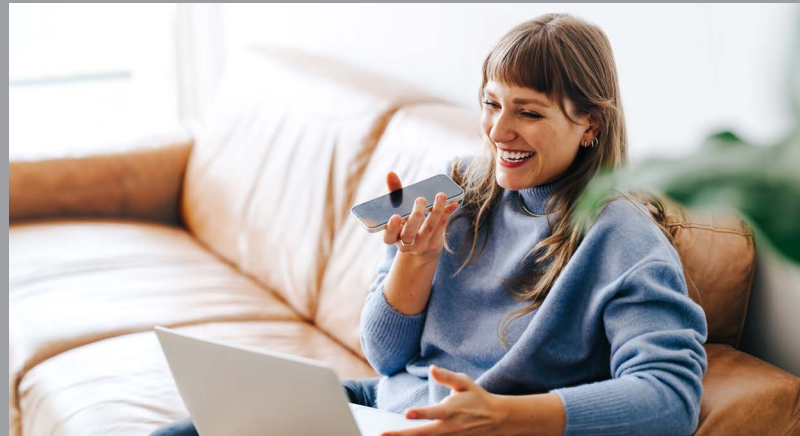
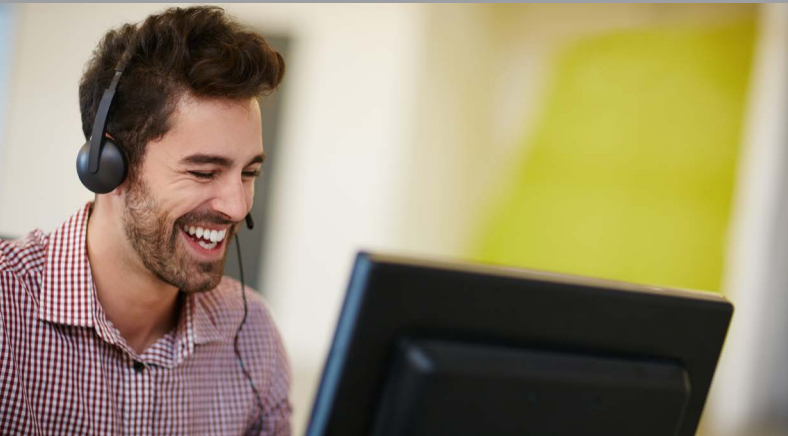


## Update your Information to Stay Informed, Receive Top-notch Service, and Keep your Account Secure.



As a valued member of Mid Century, we would like to emphasize the importance of keeping your account information and contact details up to date. This is crucial not only for the smooth functioning of our services but also to ensure that you receive the most current information regarding your account.

Here are some compelling reasons why updating your account information is vital:

### **Avoid Delays and Disruptions:**

By keeping your account information current, you can avoid any delays in receiving your bills, statements, or any other important documents. This could prevent you from incurring any late fees or service disruptions.

### **Maintain Accurate Billing:**

Updating your account information helps to ensure accurate billing. If your billing address or contact details are incorrect, we may not be able to reach you regarding any billing queries or discrepancies. Therefore, updating your account information will help to maintain accurate billing records.

### **Convenient Communication:**

Keeping your contact information up to date ensures you receive all the important information about Mid Century Telephone Cooperative. This information could include service updates, outage notifications, and other important news regarding your membership or capital credits. By updating your contact information, you can ensure that you receive all these crucial updates conveniently.

Reduce the risk of delays, disruptions, and misunderstandings. Updating your information is easy and can be done quickly online through SmartHub via our [midcentury.com](http://midcentury.com) website or by calling 309-778-8611. You can also always update us of any changes when you visit us in person in Fairview during regular office hours.



Our Fairview office lobby hours have shifted to 9 a.m. to 5 p.m., Monday through Friday.

You can still connect with customer service via phone, text, or web chat between 8 a.m. and 5 p.m.

Our 24/7 technical support remains available by phone at 309-778-3278.



## Youth to Washington is Now Open!

Winners will join students from across the U.S. for a week-long all-expense paid tour of Washington, D.C. Open to high school sophomores & juniors. Two local winners will be announced in Springfield. Complete an application online at <https://www.midcentury.com>.



FOUNDATION FOR RURAL SERVICE

## 2024 Foundation for Rural Service Scholarship now available

Mid Century Telephone Cooperative is pleased to partner with the Foundation for Rural Services (FRS) Scholarship program to offer our cooperative members the opportunity to apply for a \$3,000 scholarship, with FRS funding \$2,000 of the scholarship and Mid Century supplying the remaining \$1,000. Applications must be submitted online at <https://www.midcentury.com> by February 16, 2024.

### Need Help Paying for Internet?

The Affordable Connectivity Program (ACP) helps low-income households pay for broadband service.

You may be Eligible for up to \$30 Discount on Internet Service

Scan this QR Code to see if you qualify.\*\*



or visit [www.midcentury.com](http://www.midcentury.com) and click on the Customer Resources tab

Questions? Call or Text Us Today at 309-778-3278



The Affordable Connectivity Program is administered by USAC with oversight from the Federal Communications Commission (FCC).

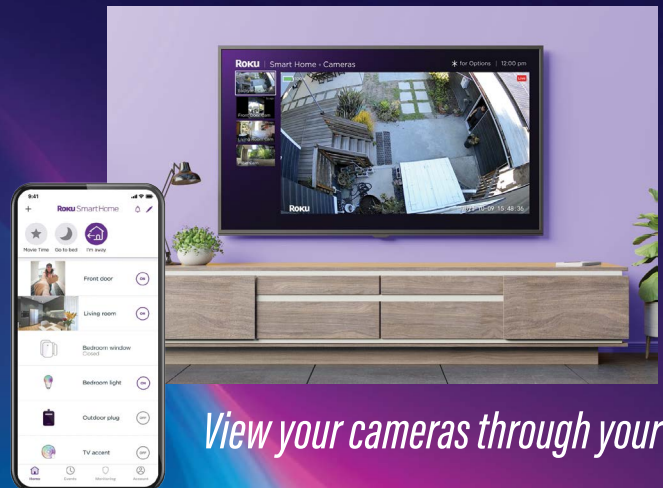


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