

# IMPORTANT INFORMATION

## OPTIONAL BATTERY BACKUP POWER FOR VOICE



### Backup Power For Residential Voice Telephone Services During Power Outages

For many years, your home telephone would allow you to stay connected to emergency voice services during a power outage. However, if your residential voice telephone service is provided using fiber optics rather than the traditional copper based line, the service requires backup battery power to continue functioning during an outage. To avoid a disruption of home voice service during an outage - and to maintain the ability to connect to 911 emergency services – Mid Century Fiber gives you the option to add an Uninterruptible Power Supply (UPS) Battery back-up for an additional monthly fee.

### What Your Battery Can - and Can't - Do for You

Mid Century Fiber's backup battery for telephone modems allows you to continue to use your home voice services during a power outage. Without a backup battery or alternate backup source such as a generator, you would not be able to make any calls, including emergency calls to 911. The only way to maintain the ability to use your telephone is by using some form of backup power.

Our backup battery does not provide power to any services other than voice. Cordless phones, home security systems, medical monitoring devices and other equipment will not run on a residential telephone backup battery.

### Purchase and Battery Replacement Options

If you are concerned about being able to contact 911 emergency services during a power outage, a backup battery may be a good option for you. The battery offered by Mid Century Fiber is approximately one pound and roughly the size of a juice box.

You can lease a battery backup directly through Mid Century Fiber for \$2.50/month. Mid Century Fiber will provide and install at no cost to you, a replacement battery, upon appointment, when it becomes known that the battery needs to be replaced. It is your responsibility to notify us when the battery needs replaced. If you have any questions, please contact us at 309.778.8611 or fiber@midcentury.com.

### Expected Backup Power Duration

Backup batteries are typically expected to last 8 hours without commercial power but can be less due to different factors. If you feel that is not enough time, you may extend your standby power for an additional monthly fee of \$2.50 per 8 hour battery, please contact us at 309.778.8611.

### Instructions for Proper Care, Replacement and Use of Your Battery

Please follow the detailed instructions included with your battery for proper use, storage and care of the battery to ensure it will function as needed during a power outage. Improper storage and environmental factors such as temperature can shorten the useful life of the battery so it is recommended to store the battery above 32°F and below 104°F. The battery is rechargeable but will not last forever. If an indicator light changes color or possibly your device starts beeping, it could be time to replace. See instructions and if needs replaced, please contact us at 309.778.8611 or fiber@midcentury.com.

**I DECLINE** a UPS battery backup and understand my Mid Century Fiber telephone service will not function during a power outage removing the ability to make **ANY** calls, including emergency calls to 911.

\_\_\_\_\_  
*Print Name (required)*

\_\_\_\_\_  
*Signature (required)*

\_\_\_\_\_  
*Date*

\_\_\_\_\_  
*Home Phone*

\_\_\_\_\_  
*Service Address*