



Lifeline and UTSAP Assistance Programs

Mid Century Telephone Cooperative is a quality telecommunications services provider who provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:

	<u>Monthly Service Charge</u>
Single Party Residence Service	\$ 22.56
Single Party Business Service	\$ 20.39
Federal Subscriber Line Charge-Single Line	\$ 6.50
Directory Assistance-Local	\$.75

Touch Tone Service – Provided as part of local service rate.

Toll Blocking – Available at no charge for low-income customers that qualify.

Emergency 911 Service – Charged according to government assessments.

Local calling – Unlimited within exchange area.

Access to operator services and interexchange services are available

Low-income individuals eligible for Lifeline or Universal Telephone Service Assistance Program (UTSAP) may be eligible for discounts from these basic local service charges through state specified assistance plans. Lifeline is a government assistance program and is non-transferrable. Only eligible consumers may enroll in the program, and the program is limited to one discount per household, for either telephone or broadband Internet service. UTSAP provides assistance with the installation charge for telephone service.

Basic services are offered to all consumers in the Mid Century Telephone Cooperative service territories at the rates, terms and conditions specified in the Cooperative’s assessments. If you have any questions regarding Mid Century Telephone Cooperative services, please call Mid Century at 309-778-8611 or visit the business office at 285 Mid Century Lane, Fairview, Illinois.

Lifeline and Universal Telephone Service Assistance Program (UTSAP)

Lifeline and UTSAP are government programs that make telephone or broadband Internet service more affordable for eligible, low-income households.

What is Lifeline?

Lifeline is a federal program that provides a monthly discount on telephone or broadband Internet service to eligible households. The definition of a “household” is anyone living at an address (including children, relatives, people not related to you, etc.) who share income(s) and household expense.

What is UTSAP?

The Universal Telephone Service Assistance Program is a state program that helps pay the installation charge for telephone service. The UTSAP is funded through voluntary contributions from Illinois customers.

Who is eligible?

To be eligible for the Lifeline or UTSAP program, you, your dependent, or your household must participate in one of the following programs:

- Medicaid (e.g. Title XIX, Medicaid)
- SNAP: Supplemental Nutrition Assistance Program (formerly Food Stamps)
- SSI: Supplemental Security Income
- Federal Public Housing Assistance (Section 8)
- Veteran's Pension or Survivor's Pension Benefits

Customers may also qualify for Lifeline if their total household income does not exceed [135% of the Federal Poverty Guidelines](#).

Proof of program eligibility is required upon enrollment and will be retained for as long as you receive Lifeline services from Mid Century, but not less than three calendar years, in accordance with Federal Communications Commission rules.

A Lifeline subscriber must re-certify their eligibility annually with Mid Century to ensure continuation of Lifeline benefits. Subscribers who are no longer eligible for Lifeline benefits must notify Mid Century.

Are there restrictions?

The Lifeline and UTSAP programs are limited to one benefit per household and are non-transferable. Lifeline provides a discount on either telephone or broadband Internet service. UTSAP is a one-time benefit up to \$35 on installation charges. Subscribers willfully making false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

What is the service territory of Mid Century Telephone Co-Operative?

Lifeline and UTSAP programs are available to eligible customers in the service territory of Mid Century Telephone Co-Operative, which covers the following telephone exchanges:

Altona	(309) 484-xxxx	Marietta	(309) 926-xxxx
Bishop Hill	(309) 927-xxxx	Smithfield	(309) 783-xxxx
Ellisville	(309) 293-xxxx	Summum	(309) 759-xxxx
Fairview	(309) 778-xxxx	Table Grove	(309) 758-xxxx
Gilson	(309) 876-xxxx	Victoria	(309) 879-xxxx
LaFayette	(309) 995-xxxx	Williamsfield	(309) 639-xxxx
Maquon	(309) 875-xxxx	Yates City	(309) 358-xxxx

How can I apply for the Lifeline and UTSAP Programs?

To enroll in Lifeline, please call Mid Century Telephone Cooperative at 309.778.8611 or visit the business office at 285 Mid Century Lane, Fairview, Illinois.