

MEMBERS SERVICE AREA

4. Members Service Area

4.1 Description

Members Service Area provides for unlimited calling within the boundaries. This service is subject to all terms and conditions as outlined in this Assessment Schedule.

Members Service Area can be activated by equipment generating pulses (rotary) or multi-tone (touch) signals to the switching equipment.

The rates and charges for Members Service Area are listed in Section 20.1. These rates and charges are for the period of one month, unless otherwise indicated, and entitle business or residence subscribers to basic local exchange telephone service and local messages. Rates for business and residence service are listed in Section 20.1(A) and 20.1(B) respectively.

4.2 Taxes, Fees, and Charges

When any city, county or taxing authority imposes a franchise, occupation, business sales, license, excise, privilege, or similar tax of any kind on this Cooperative, the amounts therein so far as practical, shall be charged on a pro-rata basis to all Members so affected receiving exchange service within the boundaries of that taxing entity. This tax charge, in all cases, will be in addition to the regular charges for local service and shall be set out as a separate item on the Member's bill.

Where a tax levied on a percentage of gross receipts, that percentage will be applied to each Member's bill so affected and the amount so computed will be added as a separate item to the Member's bill. Where a tax is levied other than on a percentage of gross receipts, a pro rata share of the total tax shall be added as a separate item to each Member's bill. All such taxes collected by the Cooperative shall be paid to the city, county, or taxing authority in accordance with the promulgated regulations pertaining to each tax.

4.3 Vacation Rates

Vacation rate service is available upon advance notice. Members in our Service Area can be placed on suspension at a rate of 50% of the total local service billing including taxes. Service cannot exceed 365 days, any suspension exceeding this will be considered terminated. Any request for a reconnection beyond that point will be treated as a new service. This service applies where a subscriber closes his residence or place of business for the above time. Records only service order charge applies.

MEMBERS SERVICE AREA (Continued)

4. Members Service Area (Continued)

4.4 Multi-Line Hunt Service

A. Description

Multi-Line Hunt Service is available for Business and Residence Members Service Area where more than one line is in service. This service provides hunting over two or more lines in a designated hunt line group.

B. Application of Rate

The Multi-Line Hunt Service rate is applicable to each line in the Multi-Line Hunt Service group. The rates and charges for this service are listed in Section 20(1)(D).

4.5 Member Service Areas

The following Member Service Area are attached to this Assessment Schedule:

Ellisville	293
Yates City	358
Altona	484
Williamsfield	639
Table Grove	758
Summum	759
Fairview	778
Smithfield	783
Maquon	875
Gilson	876
Victoria	879
Marietta	926
Bishop Hill	927
Lafayette	995

(N)

MEMBERS SERVICE AREA (Continued)

4. Members Service Area (Continued)

4.5 Member Service Areas (Continued)

4.5.1 Extended Area Service (EAS)

- A. N/A (C)
- B. Rates and charges for EAS are listed in Section 20.1(E) of this Assessment Schedule.

MEMBERS SERVICE AREA (Continued)

4. Members Service Area (Continued)

4.6 Payphone Service

A. General Regulations

The term Member in this section refers to the Payphone Service Provider.

Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.

Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the Member's premises, and the Network Interface Device at the demarcation point. These facilities are Cooperative provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.

In the case of one-way service, intercept treatment will be provided.

A maximum of one Member provided instrument may be connected to any one payphone line.

General Rules and Regulations found in Section 3 of this Assessment Schedule are applicable to the provision of Payphone Service.

Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.

A Network Interface Device will be installed at a location determined by the Cooperative which is accessible to the Member. The Network Interface Device (NID) is a Cooperative provided jack or its equivalent. It is the point of connection between the Cooperative owned wiring and wiring owned by the Member.

One directory will be distributed to the Member without charge for each payphone business exchange line.

The appropriate Member Activity Charges, as listed in Section 5 of this Assessment Schedule, are applicable for the installation, move or rearrangement of the NID on the Member's premises to establish or reestablish network access.

The appropriate Member Activity Charges apply when premises visit is made for the sole purpose of installing a Member requested NID.

MEMBERS SERVICE AREA (Continued)

4. Members Service Area (Continued)

4.6 Payphone Service (Continued)

A. General Regulations (Continued)

The Cooperative shall not be liable for shortages of coins collected and deposited at the Member's equipment. The limit of the Cooperative's liability for fraud of whatever nature occurring at or in association with the Member's equipment shall be governed by provisions of this Assessment Schedule.

Off-premise extensions in conjunction with Payphone Service are not permitted.

B. Responsibility of the Member

The term Member in this section refers to the Payphone Service Provider or the COCOT Provider. (C)

The Member shall be responsible for the installation, operation and maintenance of the Member provided instrument, plus all ancillary equipment such as booths, shelves, lighting, and directories used in connection with this service. The Member is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The Member shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance calls.

An appropriately registered Member provided instrument will be connected to a business local access line that provides flat rate service.

MEMBERS SERVICE AREA (Continued)

4. Members Service Area (Continued)

4.6 Payphone Service (Continued)

B. Responsibility of the Member (Continued)

The Member must comply with Illinois Commerce Commission's Rules and Regulations regarding Member provided pay telephones, including:

Ability to access operator services (0-minus), 911 emergency services (where available), public safety agencies (i.e. police, fire, rescue), and telecommunications relay services, or to access such services or agencies directly, all at no charge and without using a coin or calling card.

Ability to complete local and toll calls upon payment of applicable charges.

Compliance with all applicable federal, state and local laws and regulations concerning the use of this type of telephone by disabled and/or hearing-impaired persons.

Each Member must provide an informational message, attached or in close proximity to the payphone, explaining the general operation of the payphone, dialing instructions for obtaining emergency services, the payphone owner's name, the method of reporting service problems, and the method of receiving a credit for a faulty call.

The Member shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message, as long as the user continues to pay applicable charges, through deposit of additional coins or otherwise.

All Member provided payphones must be equipped with touch dialing.

The Member provided instrument must be able to access toll free and 800/888 Service at no charge and without using a coin or credit card.

The Member provided instrument must allow any end user to reach their preferred carrier by dialing the carrier access code.

Any federal, state, or local taxes on the payphone or calls made from that phone are the responsibility of the Member.

MEMBERS SERVICE AREA (Continued)

4. Members Service Area (Continued)

4.6 Payphone Service (Continued)

B. Responsibility of the Member (Continued)

Members who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to Member's exchange access line. The Cooperative shall have no responsibility to adjust any such charges and/or release Member from paying any such charges. The Member will hold the Cooperative harmless from and against any liability or loss resulting from all calls billed to Member's exchange access line.

The Member shall be responsible for obtaining a Certificate of Service Authority (CSA), if required, to provide Payphone Service, and for providing proof of said authority prior to installation of service. The Member is responsible for complying with the Illinois statutes with regard to designation as a telecommunications carrier and requirements for obtaining a CSA.

C. Violation of Regulations

A copy of the Cooperative's current payphone service Assessment Schedule language and requirements will be provided by the Cooperative to applicants for payphone service upon receipt of such an applicant's request.

An application form will be sent by the Cooperative and must be completed by applicants prior to obtaining payphone service. This form will refer to the Illinois Commerce Commission regulations for payphone service and include a requirement to send a signed statement to the Commission that the Member provided payphone is in compliance with all Cooperative Assessment Schedule regulations.

Where a Member provided payphone is in violation of the Cooperative's Assessment Schedule regulations, the Cooperative will take action as set forth in the Commission's regulations as set forth in Docket 84-0442 and will disconnect service upon ICC direction.

D. Other Payphone Service Features

Special Number Assignment is a specific number requested by the Member. This service is available where facilities are available, and it is technically feasible to provide. This feature is an additive to the flat rate access line for Payphone Service.

MEMBERS SERVICE AREA (Continued)

4. Members Service Area (Continued)

4.6 Payphone Service (Continued)

D. Other Payphone Service Features (Continued)

Selective Class of Call Screening treatment enables the Member to restrict outgoing operator-handled calls, placed over the Cooperative's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided where such facilities are available at the Member's option. This feature is an additive to the flat rate access line for Payphone Service.

Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the interstate access Assessment Schedule, when facilities and service are available. The Member has the option to request either Selective Class of Call Screening and/or OLS. This feature is an additive to the flat rate access line for Payphone Service.

E. Rates and Charges

A "local call" from Payphone Line served by a given exchange, is a completed call originating at such service and terminating at any service which may be called without a toll charge.

Member Activity Charges, as discussed in Section 5 of this Assessment Schedule, apply in addition to other charges specified for Payphone Service.

Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Assessment Schedule are applicable for Payphone Service.

Rates and charges contemplate a normal business exchange access line service installation.

MEMBERS SERVICE AREA (Continued)

4. Members Service Area (Continued)

4.6 Payphone Service (Continued)

E. Rates and Charges (Continued)

The Multiline Business Subscriber Line Charge, found in the Cooperative's interstate access Assessment Schedule, is applicable to all Payphone Lines.

(D)

The rates and charges for Payphone Service are listed in Section 20.1(F) of this Assessment Schedule.

MEMBERS SERVICE AREA (Continued)

4. Members Service Area (Continued)

4.7 Safety Line Service (SLS)

A. Description

Safety Line Service (SLS) is offered as part of a bundled service to residential customers that require a basic access line and high-speed data. SLS provides the customer with the ability to contact 911 emergency services, 611 customer service, or 811 JULIE cable locate.

Customers must subscribe to 1.5 mb or greater MCTC data service.

A standard non-powered telephone instrument is required for the service to work during power outages.

A directory listing is provided for SLS.

B. Traffic Monitoring and Usage Restrictions

1. SLS is intended to be used for conditions indicated in Section 4.7 (A), above, and therefore the Company will reserve the right to monitor traffic flow on SLS lines to determine if abuses occur. Customers are prohibited from using this service for anything other than the incoming completion of calls to this number or the origination of calls to 911 emergency services, 611 MCTC customer service, or 811 JULIE cable locate service. All other outgoing calls will be blocked

C. Rates and Charges

The rates for Safety Line Service are listed in Section 20.1(G) of this Assessment Schedule.