

MISCELLANEOUS SERVICES

7. Miscellaneous Services

7.1 Operator Assisted Local Calling Service

A. General

1. The provisions shown herein apply when connections (local calls) between stations belonging to the same flat rate calling area are established with the assistance of a Cooperative operator.

B. Conditions

1. All local calls, including local coin calls, which are not direct dialed by the Member are subject to change, unless otherwise exempted by Paragraph 2 following.

2. Charges do not apply to the following local calls:

- a. Calls which require operator assistance to reach local emergency service agencies such as police, sheriff, fire department, poison control, etc., or calls from the accounts of Members who have been certified by a registered physician or recognized agency as unable to direct dial a local call because of a visual or physical handicap.
- b. Calls which require operator assistance to reach the Cooperative business office or repair service.
- c. Calls which require operator assistance due to equipment malfunctions which prevent completion of direct dialed calls.

C. Rates and Charges

Rates and charges are listed in Section 20.4(A) of this Assessment Schedule.

MISCELLANEOUS SERVICES (Continued)

7. Miscellaneous Services (Continued)

7.2 Directory Assistance Call Service

(T)

A. General

1. Telephone calls by Members for telephone number listings will be answered and numbers given if listed in the Cooperative's directory assistance records.
2. A maximum of two (2) requested telephone numbers will be provided for each Directory Assistance call.
3. The rates in Section B following apply for all calls to Directory Assistance operator (411 or 555-1212).
4. The Cooperative shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the Member shall indemnify and save the Cooperative harmless against all claims (including costs and reasonable attorney's fees) that may arise from the use of such information.

B. Rates and Charges

1. Local exchange Members are not allowed direct dialed calls to Directory Assistance per line or P.B.X. trunk per month free of charge. (T)
2. Call allowances are not transferable between separate accounts of the same Member. (T)
3. The charge for each direct dialed call to Directory Assistance (411 or 555-1212) exceeding the Member's allowance is listed in Section 20.4(B).
4. Where a Member requests operator assistance to place a call to Directory Assistance, the operator assistance charge is applicable in addition to the per call charge. These calls may not be included in the call allowance, and each call will be charged.
5. Calls to Directory Assistance from Payphone Service, Hotels or Hospitals or lines of Members who have been certified by a registered physician or recognized agency as unable to use a directory because of a physical handicap, are not subject to charge.

MISCELLANEOUS SERVICES (Continued)

7. Miscellaneous Services (Continued)

7.3 Foreign Exchange Service

A. General Regulations

1. Foreign exchange service is exchange service furnished to a Member from a central office of an exchange other than the one that normally serves the area in which the Member is located.
2. For the purpose of this section of the Assessment Schedule, the term, "Foreign Exchange", shall mean the exchange from which the foreign exchange service dial tone is furnished. The term "Normal Exchange", shall mean the exchange normally serving the area in which the Member's premise is located.
3. Foreign exchange service does not come within the Cooperative's general undertaking, nor does the Cooperative obligate itself to furnish such service generally. At the Cooperative's option, where facilities of such a character are available as will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved, it will furnish the service.
4. Foreign exchange service will be furnished to exchanges within the same LATA as the normal exchange.
5. Foreign exchange service may be provided only in connection with private branch exchange trunk lines, and individual line business or residence service. The service will be furnished only at one location or premises for each channel or circuit.
6. Where the normal exchange is operated by this Cooperative, foreign exchange service is furnished only on the condition that the applicant is a Member to individual line business or residence service, or private branch exchange service, in the normal exchange, and at the same location where such service is proposed to be installed. Under this condition, when a foreign exchange service Member discontinues normal exchange service, the normal exchange shall immediately notify such foreign exchange Member and foreign exchange business office, that the foreign exchange service may be discontinued ten (10) days thereafter.

MISCELLANEOUS SERVICES (Continued)

7. Miscellaneous Services (Continued)

7.3 Foreign Exchange Service (Continued)

A. General Regulations (Continued)

7. Where the foreign exchange is operated by another Telephone Cooperative, foreign exchange service will be provided only when satisfactory arrangements can be negotiated with such Cooperative to furnish a portion of the necessary facilities.
8. Foreign exchange service will be furnished at the rates outlined hereafter, provided the necessary facilities and equipment are available. Where the facilities and/or equipment are not available, and extraordinary facility costs, equipment costs, special operating expenses, and/or other special considerations are incurred in making such service available, the Member may be required to pay an additional charge to cover all or a portion of such unusual expenses, or be required to contract for service beyond the initial period, or both.
9. No off-premise extensions will be furnished in connection with foreign exchange service.
10. The use of the service is limited to the Member and his employees for business purposes, and in the case of residence service, to the members of his immediate household. Foreign exchange service calls will be further limited to calls within the local calling area (including any EAS locations) of all Members in the foreign exchange. If any Member to this service is found to be transferring or transmitting messages for parties other than authorized above, in the normal exchange area, or subscribing to any optional calling area plan in the foreign exchange, and/or making toll calls through the foreign exchange, such Member and foreign exchange business office shall be notified that the practice must be discontinued or the foreign exchange service may be terminated ten (10) days after the date of such notice.

B. Rates and Charges

1. Rates for foreign exchange service will include rates for local service at the foreign exchange, rates for special access service from the foreign exchange to the Member location in the normal exchange, and supplemental charges as outlined below.

MISCELLANEOUS SERVICES (Continued)

7. Miscellaneous Services (Continued)

7.3 Foreign Exchange Service (Continued)

B. Rates and Charges(Continued)

2. The charge for local service at the foreign exchange is the established monthly service rate, and non-recurring service connection charge of the foreign exchange for the grade of service (individual line business or residence, or PBX and PABX trunks) with which the foreign exchange service is to be associated.
3. The charges for special access service from the foreign exchange to the Member location in the normal exchange will be as follows:
 - a. For special access facilities provided by this Cooperative, the rates outlined in the Cooperative's Special Access Tariff will apply.
 - b. Where all or a portion of the special access facilities are furnished by another Telephone Cooperative, charges for those facilities shall apply as specified in the regulations of such participating Cooperative.
4. The rates and charges that will apply at the normal exchange are listed in Section 20.4(C) of this Assessment Schedule.

7.4 Intraexchange Private Line Services

A. General Description

Intraexchange Private Line Services involve the provision of dedicated non-switched facilities of various types between two separate Member locations within the same exchange. The facilities are offered for the use of the Member to provide a communication path or paths between the two locations. Provision of the service is based on the availability of facilities between the two requested locations.

Facilities of the types described in the Cooperative's Special Access Tariff will be made available on an intraexchange basis based on the terms and conditions outlined in the Special Access Tariff.

MISCELLANEOUS SERVICES (Continued)

7. Miscellaneous Services (Continued)

7.4 Intraexchange Private Line Services (Continued)

B. Rate Application

Application of the rate elements in the Special Access Tariff referenced above will be as follows for intraexchange private line service:

1. The Channel Termination rate will apply once at each end of the circuit at the Member premises.
2. The channel mileage termination and facility rates will be applied if the circuit is routed between two Central Offices.
3. All rates for conditioning and optional features will apply as outlined in the Special Access Tariff.
4. Nonrecurring charge rates contained within the Special Access Tariff will apply.

C. Rates and Charges

Rates and charges are listed in Section 20.4(D) of this Assessment Schedule.

MISCELLANEOUS SERVICES (Continued)

7. Miscellaneous Services (Continued)

7.5 Directory Number Change Announcement

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A. General

1. The provisions shown here apply when a Member requests service termination or a change in telephone number. The Directory Number Change Announcement service is applied when calls are placed to the Member's terminated or changed telephone number. A predetermined recorded message is provided to announce the Member's new telephone number. No capability for completing the call to the new telephone number will be allowed.

B. Conditions

1. The Directory Number Change Announcement service will be furnished upon request by the Member and upon the condition that the Member agrees to pay the applicable Member Activity charges listed in Section 20.2(B) and 20.2(E). Payment of all applicable charges from the date of the request through the date of terminated service is required.
2. The Directory Number Change Announcement service will be furnished for a period not to exceed ninety (90) days from the date of termination or change in telephone numbers at the applicable rates listed in Section 20.4(E).
3. In the event that a Member's final telephone bill remains unpaid after more than thirty (30) days following the rendition of the bill, the Cooperative reserves the right, without incurring any liability, to discontinue the Directory Number Change Announcement service without notification to the Member for the duration of the ninety (90) day period not subject to reinstatement.
4. The Cooperative shall not be liable for any errors in the recorded announcement or in the information furnished and the Member shall indemnify and save the Cooperative harmless against all claims (including costs and reasonable attorney fees) that may arise from the use of such information.

C. Rates and Charges

Rates and charges are listed in Section 20.2(B), 20..2(E) and 20.4 (E) of this Assessment Schedule.

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